

Heathcote Street Surgery

NEWSLETTER

Issue: 1 | May 2026

NHS
Providing NHS services



Part of Newcastle North PCN:

Audley Health Centre
Heathcote Street Surgery
Kingsgrove Medical Centre
Mount Road Practice
Talke Clinic



**Armed Forces veteran
friendly accredited
GP practice**

Data from April

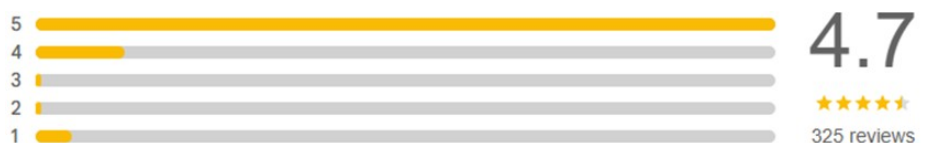
- **1,309**
Appointments attended 
- **35**
Missed appointments 
- **454**
Online consultations 
- **94%**
Patients recommend us 

WELCOME TO OUR PRACTICE NEWSLETTER

Welcome to the first edition of our **Heathcote Street Surgery** practice newsletter.

In our monthly newsletters you'll find updates on practice news, key announcements and messages from across primary care. You can expect to receive this newsletter on a monthly basis.

All-time Google Review Summary



Friends & Family Feedback from April



JOIN US AT A FREE HEART HEALTH EVENT

Anyone aged 40+ can get checked, but if you have symptoms of heart failure such as **Breathlessness, Exhaustion or Ankle swelling** it's Time to attend. Let's **BEAT** heart failure together!

Where?
Salvation Army
Sandford Street
Brick Kiln Lane
Chesterton
Newcastle under Lyne
ST5 7FA

When?
14th May
10am - 3pm



Logos: Changing Warmlines, Medtronic, Keele University, Better Health, everyonehealth, Staffordshire County Council

Dementia Action Week, 18th - 24th May 2026

Alzheimer's Society

Forget Me Not Appeal

Every Forget Me Not tells a story. Every badge helps beat dementia.

alzheimers.org.uk/forgetmenot



#SunAwarenessWeek

SUN AWARENESS WEEK



11 - 17 MAY 2026

Kidsgrove Carers Group



Come along to our group and meet with our staff, Social Prescribers and other carers.

Our next carers group is:

Date: 19th May 2026
Time: 2pm to 3:00pm
Location: Kidsgrove Library



MENTAL HEALTH AWARENESS WEEK

11-17 MAY 2026

NEXT PPG Meeting

The Patient Participation Group (PPG) gives patients a simple way to share feedback, ideas, and experiences to help improve services at your GP practice.

The next PPG meeting is:

Date: 20th May 2026
Time: 1pm to 2pm
Location: Heathcote Street Surgery

Get Involved
Email us to share feedback, ideas, or to find out more:

heathcote.street.doctors.ppg@gmail.com

The PPG does not deal with individual medical issues or complaints.

Need to cancel your appointment?

Please let us know. You can cancel by **Calling us** or the **NHS App**.



2026 May 17 World Hypertension Day

Controlling Hypertension Together
Initiated by the World Hypertension League
whlleague.org



Know Your Numbers. Protect Your Future.
BP screenings and lifestyle education reduce stroke, heart disease and kidney disease risks worldwide.
Visit whlleague.org for resources.

PCN Social Prescribers

Our PCN Social Prescribers have access to a wide range of local agencies, best suited to help with your overall health and wellbeing.

Our Social Prescribers may help you with:

- Helping to access services from social care, pharmacies, allied health professionals, housing associations, job centres, employment or volunteering support.
- Needing help with debt, benefits and housing.
- Loneliness, accessing social groups, mental health and support groups.

To request an appointment contact our reception team.

Thank you for reading our practice newsletter, we hope you found the information relevant and useful. If you have any feedback or suggestions, please contact us by the below.

Email: heathcotestreet.surgery@nhs.net or **Visit:** www.heathcotestreetsurgery.nhs.uk